

COVERAGE COMPARISON

INSURANCE PLAN COVERAGES	Figo	Nationwide Major Med.	Trupanion	Healthy Paws	Petplan	Pets Best
Three Flexible Plans for Illness & Injury	~	8	8	8	~	~
Unlimited Lifetime Benefit Plan	~	×	~	~	8	×
One Annual Deductible	~	~	8	~	8	~
100% Reimbursement Coverage	~	8	8	8	V	~
Examination Fee for Illness & Injury	~		8	8	~	~
Copay & Deduct. Waived for Emergency Life-Saving Treatment	. •	8	8	8	V	8
No Per Incident Cap on Claims	~	8	~	~	~	~
Alternative & Holistic Without Restrictions	~	8	8	8	~	8
No Upper Age Limits on Pets	~	8	8	~	~	~
Lost Pet Coverage	~	8	V	8	~	8
Hip Dysplasia Without Restrictions	~	8	V	8	~	~
Chronic Conditions Without Restrictions	~	8	~	~	~	8
Congenital Disorders Without Restrictions	V	×	V	V	V	/
Hereditary Conditions Without Restrictions	V	×	V	~	V	/
Mobility Devices Without Cap	V	×	V	~	V	/
Ability to Waive Waiting Period for Healthy Knees	V	×	V	~	V	/
No Extended Waiting Period for Hip Dysplasia	V	8	V	8	V	8
14 Days or Better Waiting Period for All Illnesses	<u> </u>	V	8	8		
Pre-Existing Conditions	8	×	8	8	8	8
ONLINE ACCOUNT						
Add Pets via Online Account Portal	~		V	/	8	/
View Policy Records Online	V		V	V	~	~
Make Real-Time Changes to Policies Online	~	×	×	~	8	8
Change Address and Contact Info Online	~	~	V	~	V	8
Change Billing Method and Make a Payment	~	—	~	~	8	V
Full Mobile App for iOS & Android (Not Just Claims)	~	8	8	~	8	8
CLAIMS						
File Claim from Smartphone	~	8	8	~	~	8
Track Claims Online	~	—	8	~	~	~
Get Paid Electronically (coming soon)	~	8	~	8	8	~
PRODUCTS INCLUDED WITH POLICY						
Pet Cloud with Mobile App	V	×	×	8	8	×
Online Pet Profiles & Next Gen Pet Tags	~	8	8	8	8	8
Inbox & Docs - Online Record Management	V	×	×	8	8	8
Shots & Reminders	V	8	8	8	8	8
Near Me - Pet Business Search Locator	V	8	8	8	8	8
Real-Time Tracking Through Pet GPS Integration	V	8	8	8	8	8
Group Web Texting to Reunite Lost Pets	V	8	8	8	8	8
CUSTOMER SERVICE		_	_	_	_	_
Twitter Customer Service	V	V	~	8	8	8
Text Customer Service	V	8	8	8	8	8
Real-Time Customer Chat	V	8	8	8	<u> </u>	V
Advanced FAQ Search Feature	V	8	8	8		8



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Three Flexible Plans for Illness & Injury	~	8	~	~	~	~
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One Annual Deductible	~	~	~	~	~	~
100% Reimbursement Coverage	~	8	8	8	8	8
Examination Fee for Illness & Injury	~	~	~	~	8	~
Copay & Deduct. Waived for Emergency Life-Saving Treatment	~	8	8	8	8	8
No Per Incident Cap on Claims	~	~	×	8	8	8
Alternative & Holistic Without Restrictions	~	~	×	8	8	~
No Upper Age Limits on Pets	~	~	×	×	8	8
Lost Pet Coverage	~	×	8	8	8	~
Hip Dysplasia Without Restrictions	~	~	8	8	8	~
Chronic Conditions Without Restrictions	~	V	×	8	8	8
Congenital Disorders Without Restrictions	~		8	8	8	8
Hereditary Conditions Without Restrictions	~	V	8	8	8	8
Mobility Devices Without Cap	~	8	×	8	8	8
Ability to Waive Waiting Period for Healthy Knees	~	V	8	8	8	~
No Extended Waiting Period for Hip Dysplasia	~		8	8	8	~
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Online Pet Profiles & Next Gen Pet Tags	~	8	8	8	8	8
Inbox & Docs - Online Record Management	<u> </u>	×	×	8	8	8
Shots & Reminders	~	×	8	8	8	8
Near Me - Pet Business Search Locator	V	8	8	8	8	8
Real-Time Tracking Through Pet GPS Integration	V	8	8	8	8	8
Group Web Texting to Reunite Lost Pets	V	8	8	8	8	8
CUSTOMER SERVICE		_	_	_		
Twitter Customer Service	V	×	8	×	×	8
Text Customer Service	V	8	8	8	8	8
Real-Time Customer Chat	V	8	8	8	8	8
Advanced FAQ Search Feature	V	8	×	×	8	8